

NBN Fibre & Cable Services

Residential Service
Month to Month Agreement

218B Lester Avenue, Geraldton WA 6530
PO Box 2778, Geraldton WA 6531
Phone: (08) 9964 5464
Email: info@node1.com.au
ABN: 43 620 671 374
ACN: 620 671 374



Service, Billing & Contact Information

Unless an email address is provided below, any correspondence including your bills, will be sent to your Node1 Internet email address.

| | | | |
|---|--|----------------|--|
| Surname: | | First Name: | |
| Type of Photo ID: <input type="checkbox"/> Driver's Licence <input type="checkbox"/> Passport <input type="checkbox"/> Proof of Age Card <input type="checkbox"/> Other | | | |
| Photo ID No: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> | | | |
| Postal Address: | | Postcode: | |
| Physical Address: <input type="checkbox"/> Tick if same as above | | Postcode: | |
| Service Address: <input type="checkbox"/> Tick if same as above | | Postcode: | |
| Email Address: | | | |
| Mobile No: | | Home No: | |
| Work No: | | Date of Birth: | |

Appointment of an Authorised Representative (Optional)

When you appoint an Authorised Representative, you are giving the person you appoint the authority to deal with us on your behalf as your agent. This means that the Authorised Representative has the power to act and access information as if they were you. This includes making complaints, changing account details or cancelling a service. If you wish, you can specify limitations of your Authorised Representative's rights.

| | | | |
|---|--|-------------|--|
| Surname: | | First Name: | |
| Postal Address: | | Postcode: | |
| Physical Address: | | Postcode: | |
| Email Address: | | | |
| Mobile No: | | Home No: | |
| <i>Limitations of the Authorised Representative's rights (specify anything that your Authorised Representative should NOT be allowed to do on your behalf. If left blank, the Authorised Representative has the power to act as if they were you.):</i> | | | |
| <hr/> | | | |
| <hr/> | | | |
| <hr/> | | | |

Email & Account Username

These details can be used to login to your account online.

Username must be 20 characters or less, we will contact you if your preferred username is unavailable.

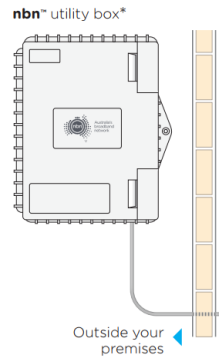
Password must be 8 characters or more, and contain at least one letter and one number.

| | | |
|-----------|--|---------------|
| Username: | | @node1.com.au |
| Password: | | |

Service & Plan Options

Depending on your service area, you will either be eligible for a Fibre to the Node (FTTN), Fibre to the Building (FTTB), Fibre to the Premises (FTTP) or NBN HFC (Cable) internet service.

To determine which NBN service you require, the diagram to the right displays the NBN utility box you will have installed on the outside of your premises if in a FTTP or NBN Cable service area. If this NBN utility box has not been installed, you can assume you are in a FTTN or FTTB service area as this box is not required for those services.



Connection fee for all NBN Fibre services is \$55. The plans below are not available for commercial use.

| Speed | Monthly Data Allowance <i>On Peak + Off Peak</i> | Monthly Price | ✓ |
|---|---|---------------|--------------------------|
| 25mbps/5mbps | 50GB + Unlimited | \$54.95 | <input type="checkbox"/> |
| | 100GB + Unlimited | \$64.95 | <input type="checkbox"/> |
| | Unlimited | \$79.95 | <input type="checkbox"/> |
| Up to 50mbps/20mbps | 50GB + Unlimited | \$64.95 | <input type="checkbox"/> |
| | 100GB + Unlimited | \$74.95 | <input type="checkbox"/> |
| | 250GB + Unlimited | \$84.95 | <input type="checkbox"/> |
| | 500GB + Unlimited | \$94.95 | <input type="checkbox"/> |
| | 1000GB + Unlimited | \$124.95 | <input type="checkbox"/> |
| Up to 100mbps/40mbps | 50GB + Unlimited | \$69.95 | <input type="checkbox"/> |
| | 100GB + Unlimited | \$79.95 | <input type="checkbox"/> |
| | 250GB + Unlimited | \$89.95 | <input type="checkbox"/> |
| | 500GB + Unlimited | \$99.95 | <input type="checkbox"/> |
| | 1000GB + Unlimited | \$129.95 | <input type="checkbox"/> |
| Up to 250mbps/100mbps (FTTP only) | 100GB + Unlimited | \$119.95 | <input type="checkbox"/> |
| | 250GB + Unlimited | \$129.95 | <input type="checkbox"/> |
| | 500GB + Unlimited | \$139.95 | <input type="checkbox"/> |
| | 1000GB + Unlimited | \$169.95 | <input type="checkbox"/> |

If transferring from ADSL to FTTN

I currently have an active ADSL phone line to the property

Current ADSL Line Phone Number: ()

If applying for FTTP

Do you have a medical and/or security alarm system? Yes No

If yes, we recommend you opt for a Battery Backup Service.

Optional Extras

| Item | Price | ✓ |
|--|--|--------------------------|
| Wireless Router To use the internet wirelessly, you will need a wireless router. | \$149 | <input type="checkbox"/> |
| Battery Backup Service* FTTP only Node1 Internet highly recommends the battery backup service | Free | <input type="checkbox"/> |
| Professional Splitter Installation FTTN only This is used to centrally separate the ADSL/VDSL signals and voice frequency signal. You will need a professional splitter installation in order to use telephone services (excluding VOIP services). | \$250 including first hour then \$99/hr after | <input type="checkbox"/> |

Payment Options (Select one option only)

You will be billed in advance each month and your bill will be emailed to you.

| | |
|---|---|
| <input type="checkbox"/> BPAY® | |
| <input type="checkbox"/> Automatic Direct Debit via Bank Account (Please complete attached direct debit request form) | |
| <input type="checkbox"/> Automatic Direct Debit via Credit/Debit Card (MasterCard or Visa only) Complete details below: | |
| Card Number: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> | Expiry: <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> |
| Name on Card: | |
| <i>I understand that by signing this section, I authorise Node1 Internet to debit the above nominated credit/debit card the relevant connection fee, the ongoing monthly fee based on the payment plan selected, plus any additional fees such as those for data packs and plan changes and/or additional equipment I may have nominated on this form. I understand that if I do not want my credit/debit card to be charged for any of my monthly fees during my contract, I must provide at least 7 working days' notice.</i> | |
| Signature: | Date: |

Acknowledgement of Terms & Conditions

Please read the Terms & Conditions document available for download on our website <https://node1.com.au/information.php> before signing this declaration. This section acknowledges acceptance of the Terms & Conditions, fees and charges, and confirms your order of the service. By signing this form, I agree to abide by the Terms & Conditions of Node1 Internet. I understand the internet plan I am subscribing to, and the restrictions, limits, charges and other features of it. I also understand Node1 Internet relies on a third party installation company for the connection of services, and therefore cannot guarantee connection provisioning times. I confirm the information provided in this application is true and correct at the time of application.

| | |
|------------|-------|
| Full Name: | |
| Signature: | Date: |

To submit your application, you can either:

- Post to Node1 Internet, PO Box 2778, Geraldton WA 6531
- Email to info@node1.com.au

*If the battery backup service option is not selected, no NBN-based services, including telephone and data services, will work in the event of a power failure or if the power is switched off at, or disconnected from, the power point. The Battery Backup powers the NTD in the event of power failure or disconnection to support some services using certain types of telephones/devices for a limited period of time (a total of approximately 5 hours under typical conditions) provided they use supported ports. You should ensure you have alternative means (such as a mobile phone) to place emergency calls. Medical and/or security alarms may also be affected. You should discuss your needs and solutions with your alarm provider. Please also consider the needs of anyone who lives/works at the service address when making a decision regarding the battery backup service. If you require a battery backup service in the future, an appointment to install the Power Supply with Battery Backup can be arranged with Node1 Internet. For more information regarding NBN Battery Backup Service and information regarding replacing and recycling batteries, please visit: <http://www.nbnco.com.au/connect-home-or-business/already-connected/nbn-equipment/battery-back-up-service-information.html>

Information is current as of 09/10/2017, is subject to change without notice and all prices quoted include GST. * Registered to BPAY Pty Ltd ABN 69 079 137 518